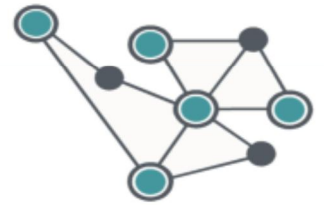


Cybertronics UK Flyer Welcome

- o Email: inquiry@cybertronics.co.uk
- o Phone: (+44)118 9728060
- o Web: www.cybertronics.co.uk

[Home](#)[Repairs](#)[Products](#)[Field Service](#)[Recycling](#)[Company](#)[Media](#)[Contact](#)

Welcome to Cybertronics UK

Since January 2000, Cybertronics UK have been providing computer network support services to its customers. Cybertronics UK offer a wide range of services and products including used Cisco equipment and various other network solutions. Our products include large brands such as Enterasys, Nortel, 3COM, Foundry, Nokia, Siemens, Dell and of course Cisco.

As well as providing refurbished and brand new products, we also provide a range of services including network support and computer network maintenance. We also offer a repair service and although others may feel that this service is no longer needed, we disagree as do many of our returning customers. We have a highly trained team who are willing to help you no matter what you need. Simply contact us for more information on any of our services and we will do our best to help you in any way that we can.

Our dedicated team are able to help with various computer network repair issues and we also offer a network installation service to help keep your business ahead of the competition. Computer Network Maintenance is our speciality and we pride ourselves in our ability to support our customers through both the installation and support aspects of the network maintenance contract. Supplying high quality customer service is our main aim and we have established a reputation for excellence over the past 10 years.

At Cybertronics UK we offer a large range of services including Technical Support as well as supplying you with the latest and best Cisco products. Whether you require brand new or refurbished equipment we can help and our field services experience proves this. We have a well trained sales team who are dedicated and professional and will do all they can to get you the best deal available.

Another area of our expertise is repairs. We pride ourselves in offering a great range of services and high quality customer service so you can be sure your problems will be solved in an efficient and professional manner. We have a team of engineers with years of experience in networking solutions and electronics. We are also ISO9001 registered so you can be sure your products are repaired in a safe and practical environment. We also provide a warranty's on all our repairs work so you can rest assured that the products are fit for resale if need be.

Thankyou

Saranjit Nijjar

Company Director

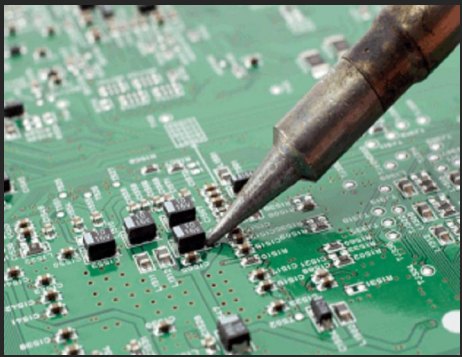
Repairs at Cybertronics UK

It seems that over the last few years, repair companies have become few and far between. Unfortunately, a lot of people seem to think that repairs are an obsolete service and therefore don't offer any options for businesses or individuals anymore. However, here at Cybertronics UK we value the importance of repair services for our customers and therefore provide a range of options to suit your needs. Our highly trained staff will be able to assist you in your electronics or networking problems and as an ISO9001 registered company, you can rest assured that your products will be taken good care of. We also offer warranty's on all equipment so that you can be confident on reselling these products if need be.

We have a growing repairs department and we are now very well equipped to repair the latest networking and electronics equipment. We have a highly skilled team of engineers who will happily assist you no matter what your needs. Below is some information about the equipment we can repair, but this list is not definitive.

Please [contact](#) Neil Westwater our Repairs Director for further information.

Component Level Repairs



Details

- o Quality Product Repairs
- o Qualified Engineers
- o Microscopic Level Repairs
- o ISO 9001:2008 Quality Control
- o Latest repair Equipment

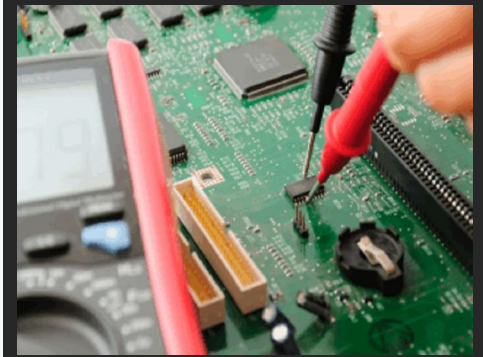
BGA Reworking



Details

- o Our ERSA 650 Rework Station
- o Qualified BGA Engineers
- o Reflowing of faulty BGA Soldered Devices
- o Product Recommendations
- o BGA Inspection camera for Accurate placements

Fault Finding



Details

- o Accurate Fault finding
- o Years of experience in electronic repairs
- o Data logs of all faults and resolutions
- o Using the latest technology
- o up to Date progress reports

ISO 9001

As part of our continuous improvement process to provide faster and consistent service to our customers, we have invested in having repair centres setup for high standards. Today, Cybertronics UK our repair centres follow ISO9000 certificated processes to provide quick and reliable repair service on defective PCBs. These PCBs are defective parts sent to us either directly by our onsite service engineers or our cooperative customers.

Cybertronics's repair development, services and support operations meet applicable ISO requirements, with most processes certified to the ISO 9000 standard. We have also aligned our company-level quality processes with the ISO 9000 standard. For more information about our Current Quality Policy click [here](#).

Cybertronics has the capability to repair a large selection of PCBs and Networking equipment. Parts that are not repairable are returned to customers with proper documentation and tracking.



Component Level Repairs

Each part of your networking equipment consists of many smaller components. A Cisco Switch, will contain millions of small components such as BGA's, capacitors, resistors, transistors, and diodes. Most of the time these components will be stored inside integrated circuits.

When your equipment fails, it may be perfectly healthy except for one small component. That component might cost a small amount. Moreover, that component could be replaced in about fifteen minutes returning your equipment to full health.

The difficulty is that component level diagnosis is very difficult. It can take hours of testing to determine which components need to be replaced. It doesn't take very many hours of a technicians time to exceed the cost of most parts.

This problem is exacerbated by the lack of available service manuals for most modern equipment. Networking technology is advancing so rapidly that our engineers need to keep up to date with the latest equipment. As we also sell products we use this influx of equipment to learn and build skills to repair when customers send us their fault products.

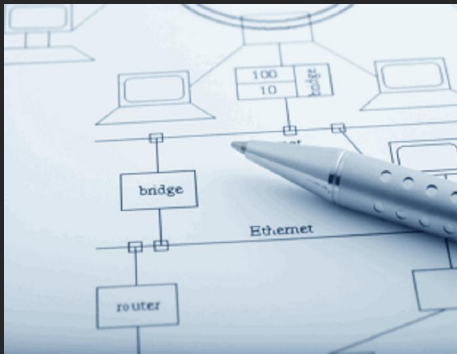
Cybertronics offer a NO FIX NO FEE Policy to give you the best piece of mind so why not get a quote now contact us.

Field Service at Cybertronics UK

Here at Cybertronics UK we've been dealing with customers networking solutions for many years and we have built many very good customer relationships. Various clients from our previous work have commented on the reliability of our services. We have dealt with large and small companies and one of our largest was the Royal Horticultural Society where we helped with events such as the Chelsea Flower Show. We have a range of skilled and experienced field service engineers and because of this we can provide a high quality service to all our customers.

We also work very well in difficult situations. For example, recently we had to work on a listed building meaning we couldn't damage the walls rendering Cat 5 cabling absolutely useless. Therefore we resorted to creating a large wireless network which was a very complex project fortunately, with our highly skilled field engineers this was something we could carry out with great success. Neil Westwater of Cybertronics UK has worked with many different clients including Schools, Sales Departments, Logistical Companies and many more giving us a wide range of experience.

Network Design



Details

- o Complex designs Tailored for you
- o Experienced CCNA, BNC, HND Technicians
- o Product Recommendations
- o Network Troubleshooting
- o Disaster event solutions

Support Contracts



Details

- o Flexible Contracts to suit you
- o Fast Response Service
- o Telephone support and advice
- o Remote Assistance
- o On site installation.

Installations



Details

- o Cat5 design and Install
- o Fiber optic cable runs + termination
- o Testing and repair of networks
- o Cabinet Installations
- o experienced support Engineers on call

Network Design

Here at Cybertronics UK we offer a range of services but one of the most popular services we offer is Network Design. We can provide various solutions for computer networks as well as offering computer network maintenance and we pride ourselves on being able to problem solve situations that aren't the norm. Our network design services is all about finding what's best for your needs and we are always happy to assist you in any way that we can.

Network Design is a complex process and due to our highly experienced engineers we can provide you with a service that's second to none. We aim to provide high quality network maintenance services as well as equipment to help you achieve your computer networking potential.

A lot of businesses don't seem to realise the importance of a high quality networking system and this is where we come in. We are able to provide you with advice, service and product ranges to support your network needs. Our network design service allows us to completely refurbish your current system into a fully functioning network system that works better for your needs. Along with our computer network repair services we pride ourselves in being able to offer this service with a focus on excellence.

If you would like more information about our network design services and how we can help you then please don't hesitate to contact us. Our team of highly trained staff will be more than happy to help you with your queries.



Recycling at Cybertronics UK

E-waste, discarded computer equipment monitors, printers, hard drives and circuit boards. Such items should not be thrown out in the rubbish because they contain toxic substances, and are effectively hazardous waste. E-waste often ends up in the developing world, and the UN's Environment Programme is alarmed by the amount of electronic goods which is improperly disposed of overseas. There is increasing concern about the pollution caused by hazardous chemicals and heavy metals in Africa, Asia and South America.

A single computer can contain up to 2kg of lead, and the complex mixture of materials make PCs very difficult to recycle.

New legislation came into force in 2007 to cover waste electrical and electronic equipment (WEEE). The regulations have significant implications those who treat or recover WEEE, and stipulate that users must store, collect, treat, recycle and dispose of WEEE separately from other waste. It is now a requirement that you obtain and keep proof that your WEEE was given to a waste management company, and was treated and disposed of in an environmentally sound way.

Accepted Equipment



Details

- Virtually any IT / Networking Equipment
- Decommissioned Stock
- Faulty or Surplus Products
- Sensitive Data Destruction
- Contact now for a Quote

What Happens?



Details

- Our Lorries will collect the Equipment
- The equipment will be sorted
- Harmful waste gets destroyed
- Recyclable parts are taken away
- You'll receive all relevant documentation

Reducing Waste



Details

- Buy Refurbished network equipment
- Send your faulty stock to us for repair
- We offer buyback on equipment
- Upgrade your equipment rather than NEW
- Contact us with any queries you have

Sales and Products at Cybertronics UK

Cybertronics UK are proud to have amazed a large customer base currently purchasing Refurbished equipment over New. There reasons for this always revolve around Cost, Refurbished Cisco etc can be up to 80% cheaper than its current List prices. This huge reduction in company cost keeps customers returning thanks to our Friendly and Competent Sales staff.

Purchasing refurbished equipment need not mean compromises, every product we sell comes with a lengthy warranty for piece of mind and all products are tested by our engineers before shipping. Lead times can also be reduced as we carry large stocks of networking equipment ready for immediate dispatch from the UK to anywhere in the World.

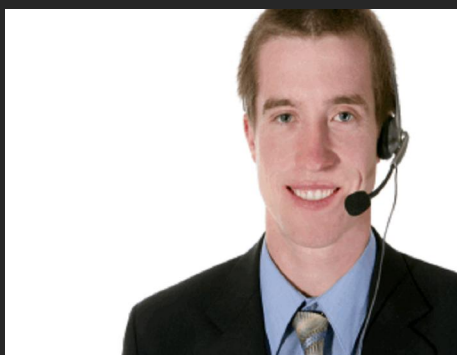
Products



Details

- New and Refurbished equipment
- Recommendations based on customer requirements
- Warranty on all products we sell and repair
- Technical Advice on request

Sales



Details

- Large customer base
- Testing on all refurbished equipment
- Tracking of delivery and POD
- Competitive Pricing
- On site installation on request

Professional



Details

- Professional Sales assistance
- Fast Quotes via Email or Phone
- Engineers on call for detailed calls
- Tracking on all shipments
- Supplied with test sheets by our Engineers

Products

Cybertronics UK Stock a huge selection of networking equipment from Small Business to Enterprise Products. Some of the products we stock are listed below;

Cisco Products



○ **Cisco Switches and Switch Routers** including the 7000, 6000, 4000, 3700, 3560, 3500, and 2960 Series We keep stock of all these switches and switch routers. We also offer support and field service. Our repair engineers have solved numerous faults with cisco switched including ASCI, Power Controller, POE, PSU, BGA, Fan Replacement, POST Failures and many more fault too many to list all successfully repaired.

[Contact us for details.](#)



○ **Cisco Routers** including the 7200, 3800, 3700, 3600, 2600, 2500, 1800, 1700 and 800 Series We keep stock of all these routers. We also offer support and field service. Offering fast repairs as well means you get every possible service you could need for your networking equipment. Some of the faults we repair on routers include, Compact Flash Ejector repair, PSU Replacement and Repair, Flash Failure, Ram Replacement, BGA Repair, Parity Errors and Many More.

[Contact us for details](#) or to try us out and see for yourself.



- **Cisco Phone and WIFI Products** including the 7900 Series Phones and Call Manager Servers, Aironet 340, 350, 1300's, 1200's, 1100's, 1520's and 3500 Products We keep stock of all these Wifi Access points and Phones. We also offer support and field service. Cisco aironet and Phone products can take alot of abuse and are placed in harsh environments, With this the have many faults that occur when your using them. Cybertronics UK can repair all of the faults associated with them some of the faults we repair are Cisco Phones:- Dead and Intermittent Power issues, Handset problems, Firmware Corruption and Sound problems. Cisco Aironet issues:- Dead, POE Problems, VX Works conversions, LED Problems, Mini PCI Wifi Upgrades and Replacement, Crashing and many more. If you have these products [Contact us for details and](#) for cheap NO FIX NO FEE quotes.

Nokia Products



- Nokia/Checkpoint Firewalls including the IP1200, IP390, IP380, IP1260, IP690 and Small Firewall Series. We also offer support and field service. Nokia products we can also repair we have skilled repairs engineers that can fix faults that plague some of the firewalls including Faulty PSU's, Missing or broken Compact Flashes, Image Replacement and Firmware. [Contact us for details.](#)

Nortel Products



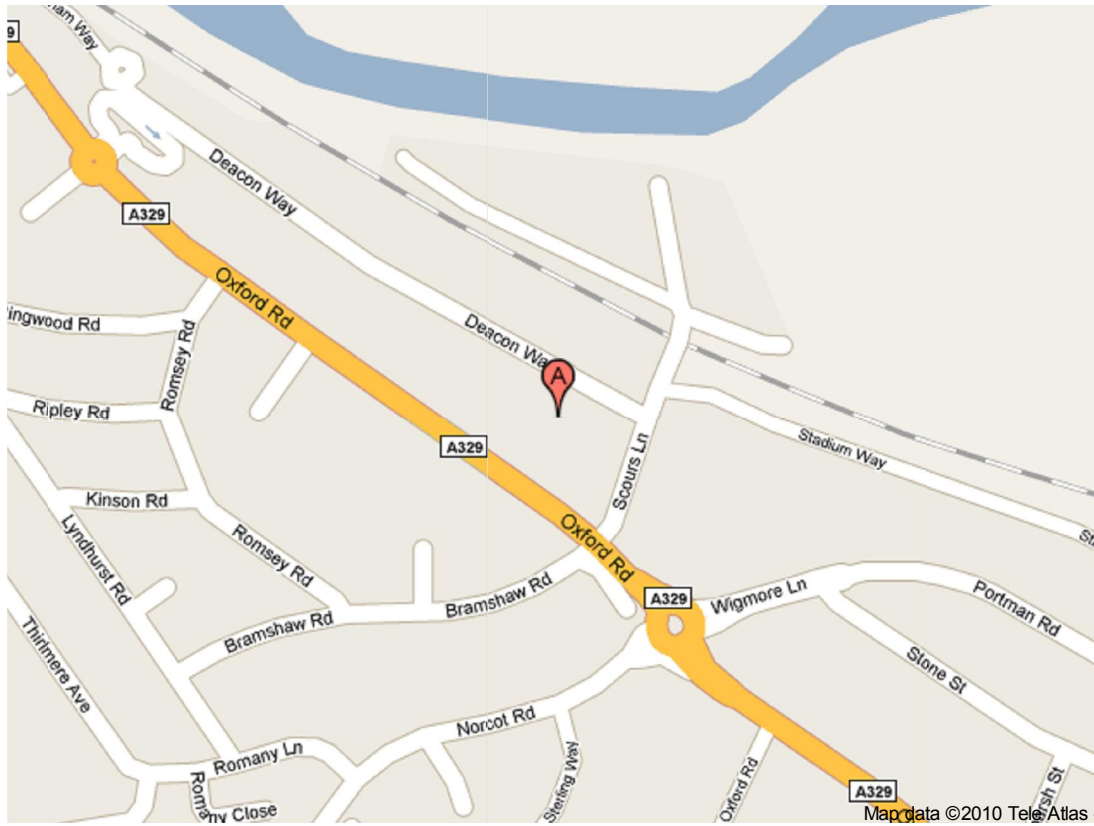
- Nortel Passports and Phones including the Passport 7400, Passport 8000, Contivity, Baystack, 6000 Old and New Products. We also offer support and field service. Our engineers can help you with any queries and repairs. [Contact us for details.](#)

Extreme Products



- Extreme Products including the Summit 1,4,5,7,24,48 Series the 200, 300, 400 Series, X150, X250, X450 Series and many more. We also offer support and field service. Extreme products Repairs are on offer. [Contact us for details.](#)

Finding US



[View Larger Map](#)

Address Details

Cybertronics UK LTD
Unit 6 i/o Trade centre
Deacon Way
Tilehurst
Reading
Berkshire
RG30 6AQ
United Kingdom

Directions From M4 Junction 12

Head west on Exit 12
At the roundabout, take the 3rd exit onto Bath Rd/A4 heading to Reading Go through 2 roundabouts
Turn left at Old Bath Rd
Turn right to stay on Old Bath Rd
Take the 2nd left onto Langley Hill
At the roundabout, take the 1st exit onto Park Ln
Continue onto School Rd
Turn right at Norcot Rd Go through 1 roundabout
At the roundabout, take the 1st exit onto Oxford Rd/A329
Turn right at Scours Ln
Take the 1st left onto Deacon Way Destination will be on the left